

# JERSEY BOYS - GROUP SALES FAQ

## What is Jersey Boys?

Jersey Boys at Paris is the #1 rated show in Las Vegas! This super-hit blockbuster takes you up the charts, across the country and behind the music of Frankie Valli and The Four Seasons. Discover the secret of a 40-year friendship: four blue-collar kids working their way from the streets of Newark to the heights of stardom. Jersey Boys is also currently performing on tour and ob Broadway. You can also check out this amazing show in London, Australia, South Africa.

# Where is Jersey Boys located?

Jersey Boys performs inside the Paris Las Vegas Hotel & Casino. The theater is located in the same lobby as Hotel Registration.

# How long is the performance?

Jersey Boys is 2 hours and 10 minutes; includes an 8 minute pause.

# Is there an age requirement for Jersey Boys?

Jersey Boys is not recommended for guests under 12; must be at least 5 years old to attend.

# Do you accommodate those with special needs?

Yes, special needs seating is available within the venue- please notify BASE Entertainment prior to placing your order if you require access to special needs seating areas.

# Are there special effects that occur during the show? (i.e. strobe lights, fog, pyrotechnics...etc.)

Yes, Jersey Boys does use strobe lighting as well as theatrical smoke throughout the performance.

### What constitutes a group order?

A group is 10 or more tickets purchased with one payment for a single performance. Tickets may be purchased in different pricing categories; final amount must be a minimum of 10 tickets.

### Is Jersey Boys available for a private performance?

Yes, private performances are available with a full theater buyout. Please contact Group Sales to discuss options for your group and availability. Theater capacity is 1396.

### Is there an advantage to placing my group order early?

Group orders booked in advance are eligible to receive discounted rates and preferred seating.

### Are there VIP options available?

Yes, VIP options include premium seating, cast autographed program book, Jersey Boys CD sampler & a complimentary drink voucher.

### Will I automatically get the best seats for my group?

Each of the BASE Entertainment productions offers tickets at various price categories. BASE Entertainment will always reserve the best seats available at that time within your preferred price category. We suggest booking as early as possible to ensure the best seating availability.



### How do I submit a group ticket order?

- 1. Complete your choice of show, date, time, seating category and ticket quantity on the Group Sales Contract.
- 2. Send completed Group Sales Contract via fax (702) 853-5905 or by scanned/email directly to <u>Groups@BASEentertainment.com</u>.
- 3. BASE Entertainment reserves the best seats available; full payment is charged at the time of booking.
- 4. BASE Entertainment sends you a detailed confirmation that includes exact seat locations and pick-up instructions.

#### Once I have submitted my order how long does it take to process?

Generally, group processing takes 1 to 2 business days after payment has been submitted. Please note this does not include weekends and holidays as our office is closed.

#### How can I pay for my Group?

Accepted forms of payment include credit card, corporate checks or wire transfers; all payable in US dollars. Personal Checks and Cash cannot be accepted for group orders.

#### Is a deposit required?

A deposit is not required. Full payment is due upon submission of your group contract.

#### Are there any taxes added to the ticket price?

Yes, in Nevada there is a 10% live entertainment tax (LET) added to the cost of each ticket. All group prices provided to you are inclusive of all taxes and fees.

#### How do I make revisions to an existing order?

Any revisions must be requested in writing by responding directly to the confirmation email sent by BASE Entertainment. Group orders are considered final upon ticket printing.

#### Once my order is confirmed, how do I get the tickets?

Group tickets are available for pick-up at the Jersey Boys Box Office. Ticket collection instructions are specified within the confirmation email.

#### Does Jersey Boys offer related show merchandise?

Yes, may we suggest adding a show program or a CD of the music from the show? Jersey Boys has a variety of show related merchandise available, contact Group Sales to discuss what may be best for your group.

#### Can I use BASE Entertainment logos and graphics for invitations or flyers?

Yes, once a group order is confirmed you may request official show logos/visuals. Please contact us for more information.

# We look forward to working with you!

#### Jersey Boys at Paris Las Vegas

Facebook: facebook.com/JerseyBoysBroadway Twitter: @JerseyBoysInfo